

Fig. 1

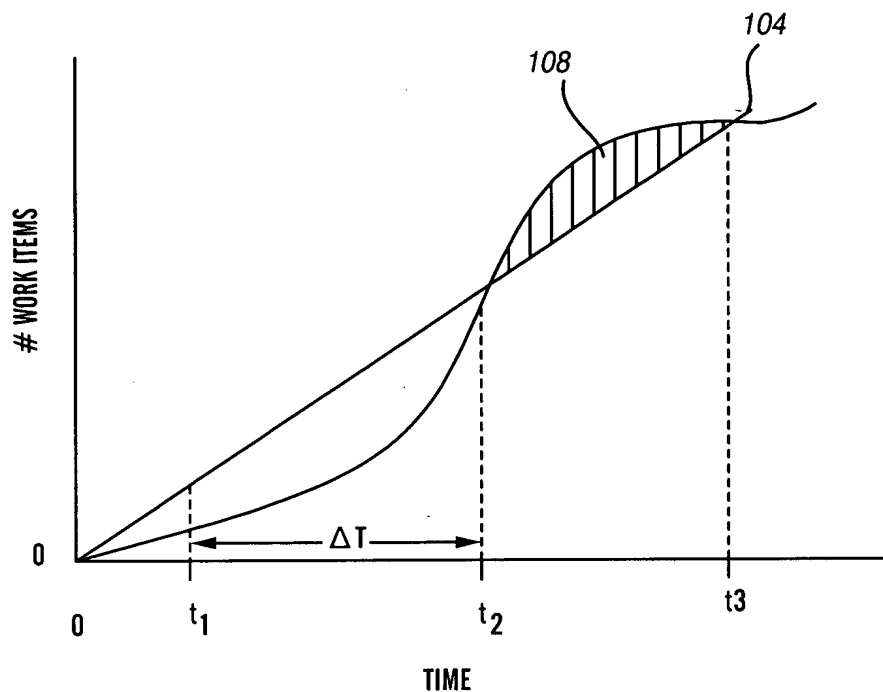
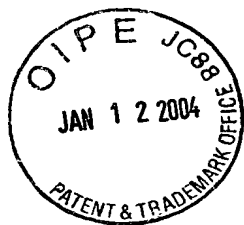
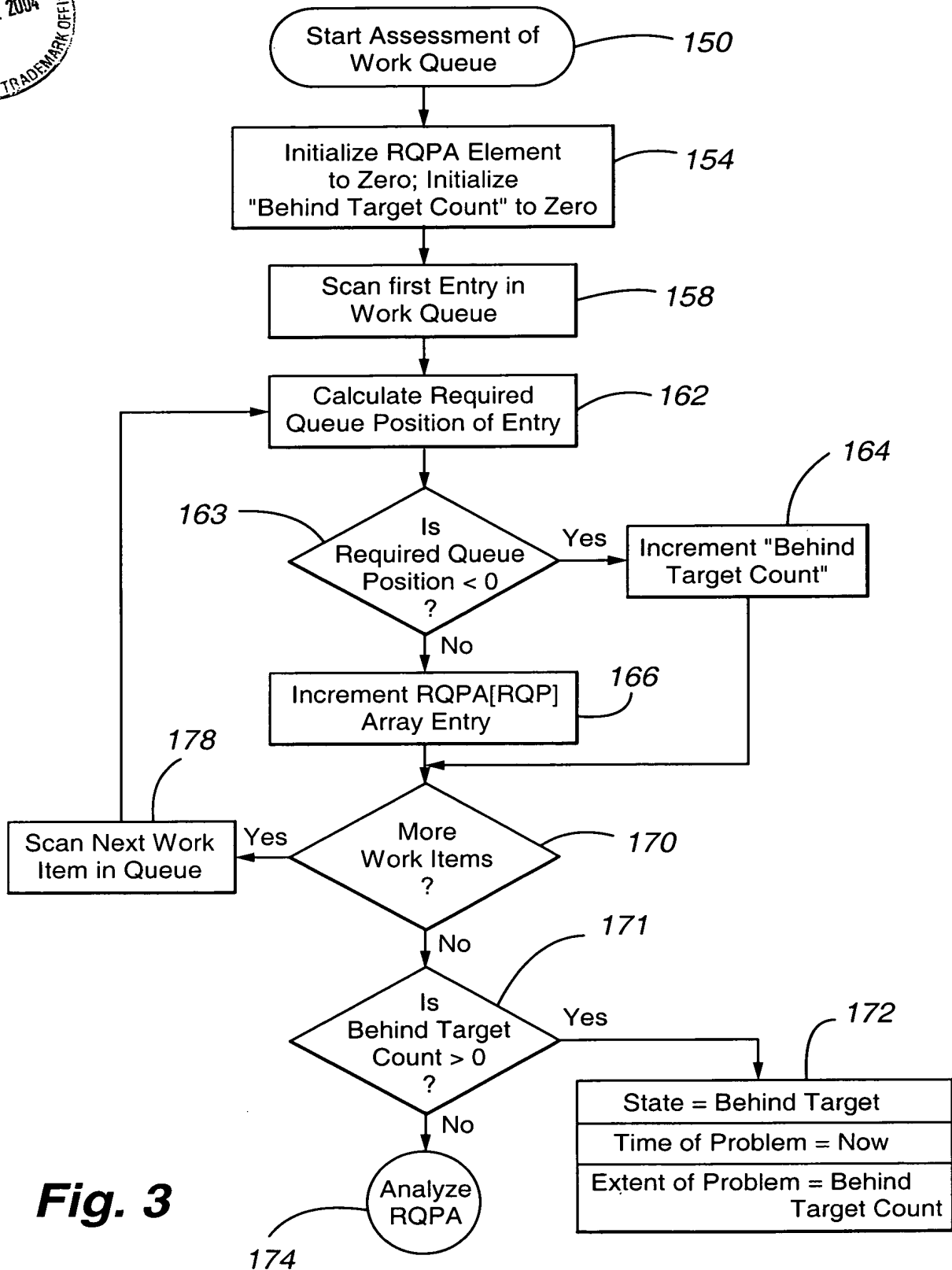
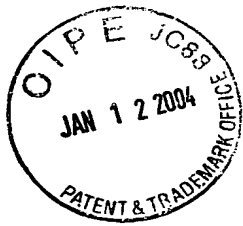


Fig. 2



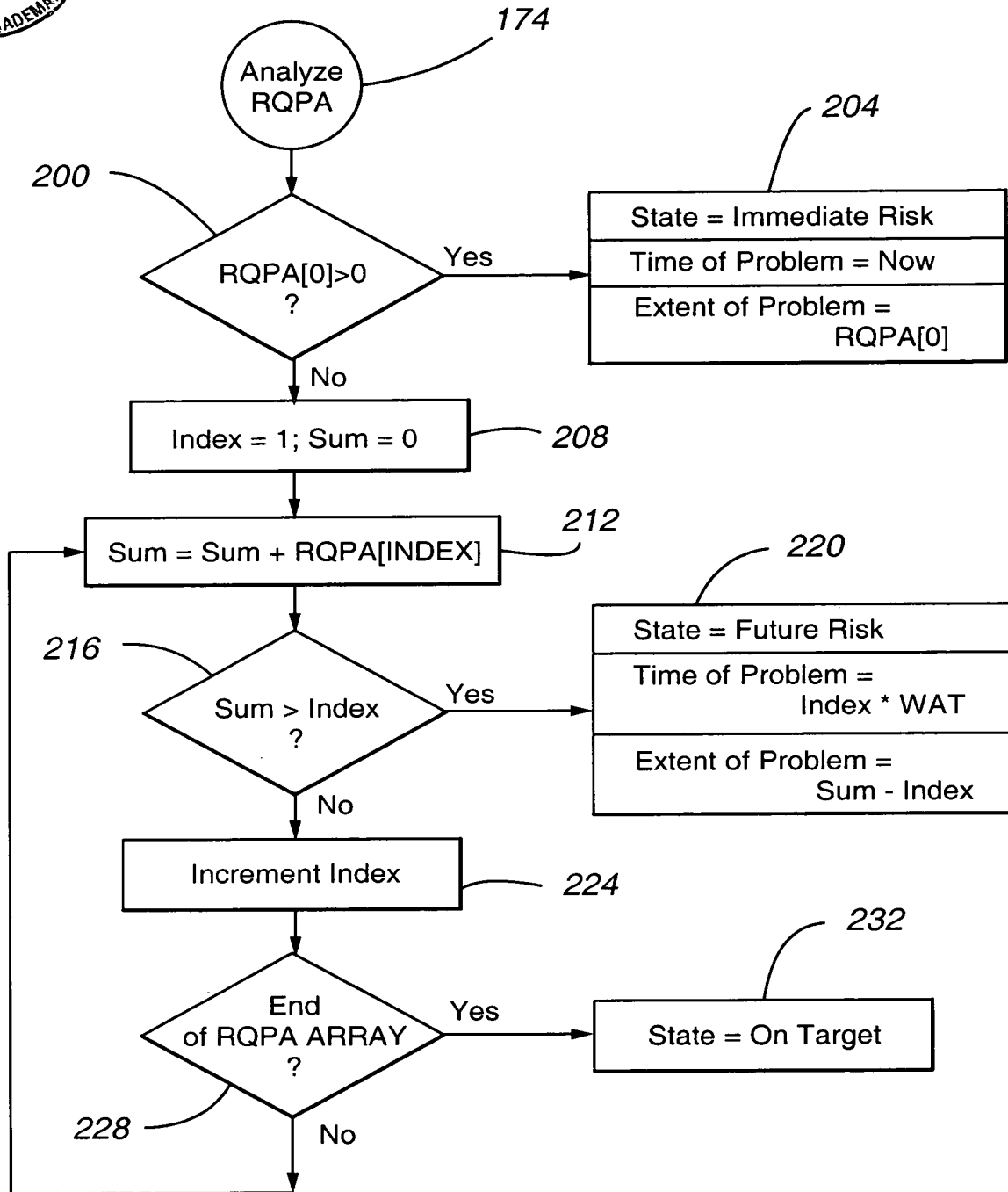


Fig. 4



Title of Invention: "METHOD AND APPARATUS FOR ASSESSING THE
STATUS OF WORK WAITING FOR SERVICE"

Inventor's Name: FLOCKHART et al.

Serial No. 10/673,103

Docket No. 4366-109

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| 1 | 2 | 3-4 | 5-8 | 9-16 | 17-32 | 33-64 | 65-128 | 129-256 | 257-512 | 513-1024 |

Fig. 5